



# Poly Blackwire 3210 Monaural USB-C Headset +USB-C/A Adapter (8X214AA)



## Overview

### Freedom to work your way

The Blackwire 3200 Series provides a quality audio experience in a headset that's built for enterprise needs. With a sleek design and flexible microphone boom for a customizable fit, what's not to love?

### Poly signature audio quality

Experience the high-quality audio you expect from Poly with a headset that offers PC wideband, a noise-canceling mic, and hi-fi stereo sound options. Dynamic EQ optimizes call quality and automatically adjusts the settings for listening to multimedia.

### Long-lasting comfort and portability

Relax while you talk knowing your headset is secure- lightweight metal headband offers durability plus a custom fit. Leatherette ear cushions fold flat for easy portability.

### Advanced connectivity

Ideal for managing calls on your PC, mobile phone, or tablet combined with the comfort and durability of a corded headset for greater flexibility.

# Features

## Enhanced call quality

Dynamic EQ optimizes the quality of your voice on calls, and automatically adjusts the EQ settings when you want high-quality sound for listening to music or for multimedia playback.

## Connectivity options

Enhanced connectivity for your devices with a USB Type-C® cord and tethered USB-A adapter.

## Wearing style

Monaural wearing style for those who prefer to leave one ear open.

## Lightweight design

A lightweight metal headband offers durability and a comfortable custom fit.

## Simple call management

Use the intuitive inline controls to answer/end calls, control volume, and mute to simplify call management. Conveniently placed indicator lights provide helpful but unobtrusive user call, mute, and volume status.

## Optimized for communications platforms

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers.

# Specifications

|                                         |                                               |
|-----------------------------------------|-----------------------------------------------|
| Product Dimensions W x D x H (metric)   | 155 x 32 x 178 mm                             |
| Product Dimensions W x D x H (imperial) | 6.1 x 1.25 x 7.1 in                           |
| Weight (metric)                         | 97 g (with cable); 64 g (without cable)       |
| Weight (imperial)                       | 0.23 lb (with cable); 0.14 lb (without cable) |
| Package Dimensions W x D x H (metric)   | 185 x 56 x 207 mm                             |
| Package Weight (metric)                 | 300 g                                         |
| Manufacturer Warranty                   | Poly standard two-year limited warranty       |
| What Is In The Box                      | Headset; USB Type-C® to USB Type-A adapter    |

## Additional specifications

|                                         |                                                                                                    |
|-----------------------------------------|----------------------------------------------------------------------------------------------------|
| Acoustic Protection Technology          | SoundGuard <sup>[1]</sup>                                                                          |
| Boom Mic Length (imperial)              | 0.43 ft                                                                                            |
| Boom Mic Length (metric)                | 130 mm                                                                                             |
| Boom Mic Rotation                       | 270°                                                                                               |
| Button User Controls                    | Call answer/ignore/end/hold; Redial; Mute; Volume +/-                                              |
| Cable Length (imperial)                 | 2.59 ft (inline module to headset); 2.95 ft (USB to inline module); 5.28 ft (total USB to headset) |
| Cable Length (metric)                   | 79 cm (inline module to headset); 90 cm (USB to inline module); 161 cm (total USB to headset)      |
| Cartons Per Layer                       | 6                                                                                                  |
| Cartons Per Pallet                      | 36                                                                                                 |
| Certified Collaboration Software        | Works With Chromebook certified                                                                    |
| Color                                   | Black                                                                                              |
| Compatibility Statement                 | Compatible with PCs via USB Type-C® cable or USB Type-C®/A adapter                                 |
| Compatible Operating Systems            | Windows 11; Windows 10; macOS; Android™; iOS                                                       |
| Connection Type                         | USB Type-C®/A                                                                                      |
| Connection Type                         | Wired: USB Type-C®, USB Type-C®/A adapter                                                          |
| Datasheet Photo 01                      | AHID/8b15eb413a2f8308d4183efbd17c12fd76b8edb9                                                      |
| Ear Cushions                            | Foam (surface material)                                                                            |
| Ecolabels                               | TCO Certified                                                                                      |
| Headphone Type                          | On-ear (monaural)                                                                                  |
| Impedance                               | 32 ohms                                                                                            |
| Layers Per Pallet                       | 6                                                                                                  |
| Management Software                     | Poly Lens <sup>[2]</sup>                                                                           |
| Master Carton Dimension (imperial)      | 9.25 x 22.63 x 8.77 in                                                                             |
| Master Carton Dimension (metric)        | 23.5 x 57.5 x 22.3 cm                                                                              |
| Master Carton Weight (imperial)         | 15.21 lb                                                                                           |
| Master Carton Weight (metric)           | 6.9 kg                                                                                             |
| Microphone Bandwidth                    | 100 Hz to 10 kHz                                                                                   |
| Microphone Type                         | Noise cancelling                                                                                   |
| Multiple Order Quantity                 | 12                                                                                                 |
| Package Dimensions W x D x H (imperial) | 7.48 x 8.26 x 2.16 in                                                                              |
| Package Weight (imperial)               | 0.66 lb                                                                                            |

|                                             |                                                               |
|---------------------------------------------|---------------------------------------------------------------|
| <b>Pallet Dimensions (imperial)</b>         | 40 x 48 x 59.84 in                                            |
| <b>Pallet Dimensions W x D x H (metric)</b> | 101.6 x 121.9 x 152 cm                                        |
| <b>Pallet Weight (imperial)</b>             | 787.05 lb                                                     |
| <b>Pallet Weight (metric)</b>               | 357 kg                                                        |
| <b>Products Per Pallet</b>                  | 432                                                           |
| <b>Products per Pallet Layer</b>            | 72                                                            |
| <b>Sensitivity (Microphone)</b>             | 10 dB SLR                                                     |
| <b>Sensitivity (Speaker)</b>                | 0 dB RLR                                                      |
| <b>Signal-To-Noise Ratio</b>                | >24 dB                                                        |
| <b>Speaker Bandwidth</b>                    | 200 Hz to 6.8 kHz (speech mode); 20 Hz to 20 kHz (media mode) |
| <b>Speaker Size</b>                         | 28 mm                                                         |
| <b>UC Compatibility</b>                     | Standard                                                      |
| <b>UNSPSC Code</b>                          | 43191638                                                      |
| <b>Wearing Style</b>                        | Mono                                                          |

---

*[1] Protects against Acoustic Shock by limiting sounds to below 118 dBA.*

*[2] Requires downloadable software on [Poly.com/lens](https://poly.com/lens). Host PC requires Windows 10 or higher.*

---

Services

Communication & Collaboration

★ : Recommended

Poly Support Services

|                                        |               |
|----------------------------------------|---------------|
| 3 year Poly+ Blackwire Service         | PBLKWIRE312 ★ |
| 3 year Partner Poly+ Blackwire Service | PBLKWIRE362   |

Audio

★ : Recommended

Audio Accessories

|                                                              |         |
|--------------------------------------------------------------|---------|
| Poly Blackwire 3200 Leatherette Ear Cushions (2 Pieces)      | 85S24AA |
| Poly Blackwire 3200 USB-C Inline Controls USB-C/A Adapter    | 85R04AA |
| Poly Blackwire 3310/3320 Foam Ear Cushions (2 Pieces)        | 85S23AA |
| Poly Blackwire 3315/3325 Leatherette Ear Cushions (2 Pieces) | 85S22AA |
| Poly Blackwire 5000 Leatherette Ear Cushions (2 Pieces)      | 85S19AA |
| Poly Blackwire 5200 Y Training Cable                         | 85S08AA |
| Poly Blackwire 8225 Leatherette Ear Cushions (2 Pieces)      | 783Q9AA |
| Poly Blackwire C310/320 Foam Ear Cushions (2 Pieces)         | 85S15AA |
| Poly USB-A to USB-C Adapter                                  | 85Q48AA |
| Poly USB-C to USB-A Adapter                                  | 85Q49AA |

Disclaimer — Copyright

© Copyright 2026 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.