



Poly EncorePro 525 USB-A Stereo Headset (783R3AA)

Overview

Ready, headset, go

Unleash your call center productivity with the EncorePro 500 Series headsets. Connecting your headset to your PC, from home or the office, is easy with multiple options. And with the lightweight and comfy design, your agents will stay engaged.

Incredible call clarity

Experience enhanced call clarity with visual and tactile cues for optimal mic boom positioning. Enjoy superior sound quality and clear conversations with our voice-optimized frequency response.

Durable and comfortable

Equip your contact center employees with durable headsets designed for all-day use. Minimize breakages and downtime, saving time and money. And ensure employee comfort and satisfaction with our premium, lightweight design.

Features

Noise-canceling microphone

Next-generation flexible microphone, with positioning guides, reduces background noise and interference, ensuring fewer missed words and a better caller experience.

Easy management via Poly Lens

Take control of your deployment from anywhere via remote management with Poly Lens cloud-based device management software.

Connection flexibility

Easily answer calls from your PC, regardless of the type of USB port you have, thanks to the convenient built-in USB-A and USB Type-C® connectors on the same cable.

Optimized for communications platforms

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers.^[1]

Acoustic hearing protection

SoundGuard DIGITAL uses sophisticated algorithms to provide additional acoustic protection, above and beyond the impulse and long duration protection provided by SoundGuard while maintaining natural sounding speech.

[1] Visit <https://www.poly.com/us/en/products/headsets/encorepro/encorepro-500-series> for more detail.

Specifications

Product Dimensions W x D x H (metric)	11.1 x 14.9 x 6.7 cm
Product Dimensions W x D x H (imperial)	4.3 x 5.8 x 2.6 in
Weight (metric)	74 g
Weight (imperial)	0.16 lb
Package Dimensions W x D x H (metric)	190 x 175 x 55 mm
Package Weight (metric)	206.5 g
Manufacturer Warranty	Poly standard two-year limited warranty
What Is In The Box	Headset

Additional specifications

Acoustic Protection Technology	SoundGuard Digital ^[1,2]
Boom Mic Length (imperial)	0.44 ft
Boom Mic Length (metric)	135 mm
Boom Mic Rotation	290°
Button User Controls	Mute; Call answer/end; Volume +/-
Cable Length (imperial)	82.1 in
Cable Length (metric)	2085 mm
Cartons Per Layer	12
Cartons Per Pallet	96
Certified Collaboration Software	Zoom certified
Color	Black
Compatibility Statement	Compatible with PCs via USB Type-A cable or USB Type-A/C® adapter
Compatible Operating Systems	Windows 11; Windows 10; macOS ^[3]
Connection Type	USB Type-A/C®
Connection Type	Wired: USB Type-A, USB Type-A/C® adapter
ECCN	EAR99
Ear Cushions	Foam (padding material)
Ecolabels	TCO Certified
HTS Code	8518302000
Headphone Type	On-ear (stereo)
Indicator Light	On call; On muted call
Layers Per Pallet	8
Master Carton Dimension (imperial)	11.61 x 12 x 7.67 in
Master Carton Dimension (metric)	29.5 x 30.5 x 19.5 cm
Master Carton Weight (imperial)	4.55 lb
Master Carton Weight (metric)	2.06 kg
Microphone Bandwidth	35 Hz to 21 kHz
Microphone Type	Noise cancelling
Multiple Order Quantity	10
Package Dimensions W x D x H (imperial)	7.48 x 6.88 x 2.16 in
Package Weight (imperial)	0.45 lb
Pallet Dimensions (imperial)	40 x 48 x 77.51 in

Pallet Dimensions W x D x H (metric)	101.6 x 121.9 x 196.9 cm
Pallet Weight (imperial)	437 lb
Pallet Weight (metric)	198.24 kg
Products Per Pallet	960
Products per Pallet Layer	120
Sensitivity (Microphone)	-40 +/-3 dB
Signal-To-Noise Ratio	>53 dB
Speaker Bandwidth	20 Hz to 20 kHz
Speaker Size	30 mm
UNSPSC Code	43191638
Wearing Style	Stereo

[1] SoundGuard Digital Plantronics owns sophisticated algorithms including: Protects against Acoustic Shock by limiting sounds to below 118 dBA; G616 anti-startle protection that limits the noise level to below 102 dB SPL and is therefore compliant to the Australian Communications Industry Forum (ACIF) G616 recommendation; Average daily noise exposure measures and controls sound to prevent the average daily sounds exposure from exceeding 80 dBA or 85 dBA time-weighted average (TWA).

[2] Requires Poly Lens Desktop App to enable SoundGuard Digital features.

[3] The functionality of your peripherals may vary based on your VDI vendor, UC application and OS. Please check with your application's website. Some examples are provided below: 1. Citrix: a. <https://docs.citrix.com/en-us/citrix-virtual-apps-desktops/multimedia/opt-ms-teams.html> b. <https://docs.citrix.com/en-us/citrix-virtual-apps-desktops/1912-ltsr/multimedia/opt-ms-teams.html> 2. Zoom: <https://support.zoom.us/hc/en-us/articles/360031441671-VDI-client-features-comparison> 3. VMware: <https://kb.vmware.com/s/article/86475> 4. Igel: <https://kb.igel.com/igelos-11.08.330/en/poly-headsets-compatibility-with-igel-os-88018889.html>

Communication & Collaboration

★ : Recommended

Poly Support Services

3 year Partner Poly+ EncorePro Service	PENCORP362
3 year Poly+ EncorePro Service	PENCORP312

Audio

★ : Recommended

Audio Accessories

Poly 2.5mm to QD Cable (0.45M)	85Q30AA
Poly 2.5mm to QD Cable (3M)	85Q32AA
Poly 3.5mm to QD Cable (0.15M)	85Q37AA
Poly 3.5mm to QD Cable (3M)	85Q40AA
Poly 3.5mm to QD Cable for IP Touch (3M)	85Q43AA
Poly 4 Pin QD Headset to 6 Pin QD Audio Processor Cable (0.13M)	85Q45AA
Poly 6 Pin QD headset to 4 Pin QD Audio Processor Cable (0.13M)	85Q47AA
Poly A10-11 Adapter	85Q14AA
Poly A10-12 Adapter (S1 Plug)	85S26AA
Poly A10-16 Adapter	85T17AA
Poly A10-16 Adapter (Bagged)	85T18AA
Poly Blackwire 5200 Y Training Cable	85S08AA
Poly DA75 USB to QD Black Adapter TAA	786C6AA
Poly DA85 USB to QD Black Adapter TAA	786C7AA
Poly DA85-M USB to QD Black Adapter TAA	786C8AA
Poly EncorePro HW510/520 Foam Ear Cushions (2 Pieces)	85Q31AA
Poly EncorePro HW510/520 Leatherette Ear Cushions (2 Pieces)	85Q36AA
Poly EncorePro HW510V/520V Voice Tube	85Q39AA
Poly EncorePro HW530/540 Foam Ear Cushion (1 Piece)	85R18AA
Poly EncorePro HW530/540 Large Leatherette Ear Cushion (1 Piece)	85R21AA
Poly EncorePro HW530/540 Large and Small Earloops	85R19AA
Poly EncorePro HW530/540 Small Leatherette Ear Cushion (1 Piece)	85R23AA
Poly EncorePro HW700 Foam Ear Cushions and Mounting Plates (2 Pieces)	85R24AA
Poly EncorePro HW700 Leatherette Ear Cushions and Mounting Plates (2 Pieces)	85R27AA
Poly HIC-10 Cable	783S2AA
Poly HIS Cable TAA	783S3AA
Poly M22 Adapter	85T20AA
Poly M22 Phone Cable (1M)	85R33AA
Poly M22 to 2.5mm Cable (0.5M)	85R36AA
Poly M22 to QD U10 Cable	85R38AA

Poly MDA100 QD USB-A Analog Switch	8A7E1AA
Poly MDA105 QD USB-A Analog Switch	8A7E2AA
Poly MDA524 QD USB-A	8L544AA
Poly MDA524 USB-C	85Q24AA
Poly Poly to GN QD Converter	85R64AA
Poly QD to QD Extension Cable (3M)	85R66AA
Poly QD to QD Lightweight Extension Cable (10ft)	920P2AA
Poly Quick Disconnect IN-LINE MUTE Control KIT	920P8AA
Poly Savi 740/745 Neckband	85R32AA
Poly U10P Short End Cable	784Q5AA
Poly U10P-S Cable	784S0AA
Poly U10P-S19 Cable	784S2AA
Poly Y Training Cable	85S07AA

Wired Headset

Poly Supraplus Clothing Clip Mirage	8K6N5AA
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