



Ready, headset, go

Unleash your call center productivity with the EncorePro 500 Series headsets. Connecting your headset to your PC, from home or the office, is easy with multiple options. And with the lightweight and comfy design, your agents will stay engaged.



Incredible call clarity

Experience enhanced call clarity with visual and tactile cues for optimal mic boom positioning. Enjoy superior sound quality and clear conversations with our voice-optimized frequency response.

Durable and comfortable

Equip your contact center employees with durable headsets designed for all-day use. Minimize breakages and downtime, saving time and money. And ensure employee comfort and satisfaction with our premium, lightweight design.

Remote firmware and cloud system updates

Never worry about updates, thanks to remote firmware and cloud system updates.[1]

Featuring

Noise-canceling microphone

Next-generation flexible microphone, with positioning guides, reduces background noise and interference, ensuring fewer missed words and a better caller experience.

Expanded compatibility

Walk away from your desk with a click thanks to Poly Quick Disconnect (QD) technology that works with any Poly QD adapter.

Optimized for communications platforms

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers. [1]

Acoustic hearing protection

SoundGuard is the acoustic limiting technology that is present in all communications headsets from Poly that protects against Acoustic Shock by limiting sounds to below 118dBA. [1]

Recessed buttons

Eliminate button-pushing mistakes with recessed buttons that don't get accidentally activated. [1]

Specifications

Audio	Noise reduction on outgoing voice audio
Dimensions (W x D x H)	11.1 x 14.9 x 6.7 cm
Dimensions (W x D x H)	4.3 x 5.8 x 2.6 in
Weight	74 g
Weight	0.16 lb
Package dimensions (W x D x H)	137.9 x 178.05 x 54.6 mm
Package weight	7600 g
Special features	UC certified
Minimum System Requirements	USB Type-A port; USB Type-C® port
UPC number	(ABB) 197029632746; (AC3) 197961801248
Manufacturer Warranty	Poly standard two-year limited warranty
What's in the box	Headset

Top Recommended Displays, Accessories and Services

Poly Support Services

3 year Poly+ EncorePro Service

PENCORP312

Messaging Footnotes

[1] Visit <https://www.poly.com/us/en/products/headsets/encorepro/encorepro-500-series> for more detail.

Technical Specifications Footnotes

No Technical Specifications Footnotes

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